

## CARD LOST OR STOLEN

**Monday to Friday during working hours.  
08.45 to 18.00 hours French time Monday to Friday**

Call the CA Britline branch on (+33) 231 55 67 89\* or,

**At anytime:**

In France, call 09 69 39 92 91\* open 24 hours a day, 7 days a week (Please note when calling this number your call will be answered in French).

From abroad, call (+33) 9 69 39 92 91\*.

**Are my means of payment already protected?**

To protect your means of payment you can subscribe to a 'Compte Service' package on your account or the module 'Secure Account' which is available as part of the 'Compte à Composer'<sup>(6)</sup>, Create and Combine in English!

Full conditions can be found on your contract or contact your CA Britline advisor for more details.

**Open an account today at [www.britline.com](http://www.britline.com)\***

(1) Subject to acceptance of your file, subscription is available to any person aged 18 years or over and accountholder with CA Britline. Ask your advisor about the availability, terms and conditions of use and the annual card fee. Debit cards: cards that are debited immediately, cards with systematic authorisation. Payment transactions are debited from the linked account within a maximum of 48 hours. (2) Zero fees when making purchases or withdrawing money abroad with your CA Britline Classic or Premier debit card. Local costs may apply. (3) Within the limits and conditions provided in the assistance and insurance contracts subscribed to by Crédit Agricole Assurance Paiement, insurance broker registered with ORIAS under no 10 058 272 ([www.orias.fr](http://www.orias.fr)), on behalf of the cardholder. For assistance: Mutualde Assistance (8/14, avenue des Frères-Lumière 94366 Brysur-Marne Cedex). For insurance: CAMCA (53, rue La Boétie CS40107 75380 Paris Cedex 08). These companies are subject to the control of the ACPR (61, rue Tailbout 75436 Paris Cedex 09). (4) Choose the bank card that suits you and benefit from a reimbursement of 30€ on your 1st years fee as part of «l'offre de Bienvenue» which will be reimbursed on to your account 7 months after the opening of your current account. Offer available on 1<sup>st</sup> card only, offer excludes L'Autre card, the Mozaic card and the Prélude card. 2nd card on account half price. Valid 01/01/2021 to 01/06/2021 inclusive. Conditions apply. (5) Annual fees of CA Britline cards and the comparison table are correct from 01/01/2021 to 31/12/2021. (6) The guarantees of the Compte à Composer found within the modules and options are insured within the limits and conditions provided in the insurance contracts. They are underwritten by the Caisse d'Assurances Mutuelles du Crédit Agricole (CAMCA), insurance company, 53 rue La Boétie, 75008 Paris, a company governed by the French Insurance Code. The «Compte à Composer» requires you to have already or at the same time, subscribed to the different contracts necessary for the chosen services.

Visa Europe Ltd (French branch), 21, bd de la Madeleine - 75038 Paris Cedex 01, registered with the RCS of Paris under number 509 930 699. \*Local costs apply when phoning from France from a fixed line. Check with your service provider when calling from abroad. Free access by Internet (excluding fees charged by your service provider). Photo : Crédit Agricole Normandie.

CA Britline is a branch of the Caisse Régionale de Crédit Agricole Mutuel de Normandie - Head Office: 15, esplanade Brillaud-de-Laujardière - CS 25014 - 14050 CAEN CEDEX 4 - Cooperative company with variable capital, registered as a credit company - 478 834 930 RCS Caen - Insurance brokerage company registered under matricule Nr 07 022 868. CA Britline is a member of the Guaranteed Fund for deposits, the Guarantee of Investors warranties, and Guaranteed Fund for investors. CA Britline is controlled by L'Autorité de Contrôle Prudentiel et de Résolution: 4 Place de Budapest - 75436 Paris Cedex 09.

Photos: Crédit Agricole Normandie.



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## CA Britline Current Account Customers<sup>(1)</sup>

### The CA Britline Debit cards

Fee free transactions  
worldwide<sup>(2)</sup>

Assistance & full travel  
insurance<sup>(3)</sup>

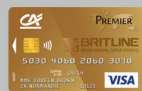
Welcome offer + reduction  
on 2<sup>nd</sup> card applies<sup>(4)</sup>



**OPEN AN ACCOUNT TODAY**  
[www.britline.com](http://www.britline.com)\*  
Tel: 00 33 (0)2 31 55 67 89\*



## BRITLINE INTERNATIONAL DEBIT CARDS <sup>(5)</sup>



Features	Britline Classic	Britline Premier
Contactless up to 30€	YES	YES
Payments & withdrawals by card in France & the EEE in €'s	Free	Free
Withdrawals from ATM other than CA in/or outside the EU	Free	Free
Bonus Gold (reduction 0,05€ / payments & withdrawals at CA ATM machines made on following years annual fee)	NO	YES
Restricted use on péage (tolls), service stations and some car parks	NO	NO
Travel Assistance <sup>(3)</sup>	YES and documentation in English	YES and documentation in English
Basic Holiday accident cover <sup>(3)</sup>	YES and documentation in English	YES and documentation in English
Comprehensive Family Travel Insurance <sup>(3)</sup>	NO	YES and documentation in English
Essential Information in English	YES	YES
Annual Fees	42,00€ <sup>(5)</sup>	129,00€ <sup>(5)</sup>

50% reduction on annual fee if more than one card is held on the same account : on the least expensive of the two cards (or subsequent cards) subscribed to that are linked to the same account

## FAQs

### Activating your new card

No need to call... your card will be activated by using your PIN code when you:

- Make a withdrawal from a cash machine anywhere.
- Make a payment using a payment terminal (shop, restaurant etc) in France.

Please note that you can only use the card for internet payments following activation.

### Making a cash withdrawal - Using a CA Britline Debit card

Be aware that cards have monthly payment limits and cash withdrawal limits based on a 7 day rolling period.

### Forgotten PIN?

Incorrect PIN x 3 in Credit Agricole ATM = blocked.  
Retrieve card & unblock with correct PIN.

If in another bank or you have forgotten your PIN contact CA Britline to order a replacement.

### Using a Credit Agricole cash dispenser

Your CA Britline cards will automatically show instruction, in English where possible.

However, if you have not yet changed to a Britline Classic or Britline Premier card you may still find the instructions in French.

### Key phrases

- Composez votre code confidentiel = Enter your PIN code
- Retrait = Cash withdrawal
- Solde = Consult your balance
- Historique = View your most recent transactions
- Virements = Transfer between your CA Britline accounts
- RIB = Print your RIB (bank details including IBAN and BIC code)
- Suite / Autres opérations = Next / other transactions

### Secure payments by card online with 3D Secure

When you make online payments on websites which display the 3D Secure verification your payment is secured by a single-use Security Code which you can receive by SMS to your mobile phone. For every payment of this type, a new Security Code will be sent to you. SecuriPass via the app 'Ma Banque' is also available when it comes to online card payments and heightening security. Ask your advisor for more details.

Remember to register & secure your mobile phone details by telephone : **00 33 (0)2 31 55 67 89** \*